



## **National Innovation Foundation -India**

Bungalow No. 1, Satellite Complex, Premchand Nagar Road

Satellite, Ahmedabad – 380015, Website: [www.nif.org.in](http://www.nif.org.in)

Phone: 079-26732456, Email: [info@nifindia.org](mailto:info@nifindia.org)

### **Tender Notice for** **Purchase of CDP (Continuous Data Protection) Appliance**

National Innovation Foundation invites sealed tenders for CDP (continuous data protection) appliance solution for backup and restore of desktops and servers from reputed hardware vendors.

Specifications and general terms and conditions are mentioned in the following pages.

The last date for submission of sealed tender is: 29<sup>th</sup> March 2011 by 2 pm

Tenders would be opened on the same day at 3 pm

Ahmedabad

23 March 2011

Chief Innovation Officer



## **National Innovation Foundation -India**

### **About NIF – India (<http://www.nif.org.in>)**

National Innovation Foundation – India is an autonomous body under the Department of Science and Technology, Govt. of India.

It was established in 2000 with the main goal of providing institutional support for scouting, spawning, sustaining and scaling up grassroots green innovations and helping their transition to self supporting activities.

NIF has its registered office located at Bungalow No.1, Satellite Complex, Premchand Nagar Road, Satellite, Ahmedabad – 380015.



## National Innovation Foundation -India

### Tender Notice

**Ref. No. NIF/IT/PR/2011/6**

National Innovation Foundation – India invites sealed tenders from authorized and reputed hardware vendors

| <b>Sr. No</b> | <b>Description</b>                   | <b>Quantity</b> | <b>Last Date for Submission</b>      |
|---------------|--------------------------------------|-----------------|--------------------------------------|
| 1             | CDP Appliance for Backup and Restore | 1               | 29 <sup>th</sup> March 2011,<br>2 pm |

Tenders would be opened on 29<sup>th</sup> March 2011 at 3 pm.

NIF is following a limited tendering process for purchasing CDP appliance solution for backup and restore by inviting tenders from more than 3 vendors. The tender document is also available on NIF website and any other vendors who are interested to submit their bid can do so by following the terms and conditions mentioned in this document.

The technical specifications and criteria for evaluation are mentioned in the following pages.

Ahmedabad

23 March 2011

Chief Innovation Officer

## **Specifications for the CDP Appliance Solution**

NIF has 70-80 desktops and laptops. Data on these desktops and laptops include MS office files such as \*.doc, \*.xls, \*.ppt. and \*.pdf, and other audio files and video files. NIF intends to set up a CDP (continuous data protection) appliance to safeguard against loss of data due to failure of these machines. Approximate data per machine is 50GB. NIF also has a database server running MySQL. Approximate size of this database is 10GB. NIF also intends to take an offline backup for disaster recovery planning.

- **Single appliance to act as storage, server and backup software**
  - Ability to backup desktops, laptops and server data
  - Ability to support Win XP, Win 7 Professional, Win 2008 R2 standard server and Linux RHEL 5.x operating systems
  - Ability to support backup of MySQL database, preferably online else offline dump backup also acceptable.
  - Initial backup storage capacity of 5TB and extendable to 10 TB
- **Backup and Restore**
  - Ability to define backup policy – machine to backup, folders to backup, files to backup, intervals of backup
  - Ability to automate backups
  - Ability to store data with encryption (should support AES 256 bit standard)
  - Ability to store data with compression
  - Ability to restore from backup, latest as well as past versions, to same system or alternate system
  - Ability to take offsite backup in tape or USB hard disk
  - Ability to restore from tape or hard disk
  - Support for backing up Active Directory
  - Support for RAID 5 Backup
- **Administration**
  - Web based administrative controls for backup and restore, reports and analytics
  - Support for data de-duplication
  - Support for Microsoft VSS (Volume Shadow Copy) for backing up windows based applications
  - Support for Bare Metal Recovery
- **Reporting**
  - Ability to get comprehensive backup reports and logs per machine that is backed up
  - Alert system to warn of failed backups
  - Quota usage per system

## **Warranty**

Vendor must provide at least 1 year comprehensive onsite warranty for the CDP appliance.

### **General Terms and Conditions**

1. The validity of the bid should be at least 90 days from the last date of submission.
2. NIF shall not be responsible for any delay / loss or non-receipt of tenders by post / courier service.
3. No unsolicited correspondence shall be entertained after the submission of the bid.
4. If an order is placed with the firm, the purchase shall be governed by an agreement as per NIF Guidelines in force at the time
5. Additional terms and conditions will be incorporated in the purchase order, if needed, to safeguard the interests of NIF
6. Tender is not transferable
7. In case of any dispute in respect of the tender, all legal matters shall be instituted within the jurisdiction of Ahmedabad, where the purchaser ordinarily resides.
8. No Agency commission will be paid to any authorized agent in India
9. Bids must be submitted in sealed covers
10. Tender shall be addressed to Chief Innovation Officer, National Innovation Foundation, Bungalow No.1, Satellite Complex, Premchand Nagar Road, Jodhpur Tekra, Satellite, Ahmedabad – 380015
11. The sealed cover must have written "Offer for CDP Appliance" on it.
12. This is a limited tender and bids are invited from more than 3 vendors.
13. This tender document will also be available for download from NIF website at [www.nif.org.in](http://www.nif.org.in). Interested vendors can submit their offers after downloading the tender document.
14. Accepted rate cannot be altered during the tender agreement period
15. The tenderer is eligible only for accepted tender rates and not eligible for any other charges.
16. NIF reserves the right to reject any / all offers without assigning reasons thereof.

### **Specific Terms and Conditions**

1. Selected vendor must arrange for installation, set-up and training for the CDP appliance.
2. Any damage during transit will not be the responsibility of NIF and the vendor must agree to provide a replacement at his cost.
3. Vendor must set up the CDP appliance and demonstrate its working before the delivery can be deemed to be complete.
4. Full payment will be released on delivery. Delivery shall mean installation of the solution, setting up backup policies and testing the backup and restore process.
5. An EMD of Rs.5000 (DD in favor of "National Innovation Foundation – India") must be submitted by the tenderer along with the bid. Without EMD, bid will not be considered for evaluation.
6. EMD amount of the unsuccessful tenderer will be returned after awarding of the contract against a letter of request addressed to Chief Innovation Officer, National Innovation Foundation, Bungalow No.1, Satellite Complex, Premchand Nagar Road, Jodhpur Tekra, Satellite, Ahmedabad – 380015
7. The EMD amount of the successful tenderer will be returned after successful installation of kiosk against a letter of request addressed to Chief Innovation Officer, National Innovation Foundation, Bungalow No.1, Satellite Complex, Premchand Nagar Road, Jodhpur Tekra, Satellite, Ahmedabad – 380015
8. The bid must be accompanied with a datasheet / brochure of the product.
9. Vendor must provide a list of customers to whom they have supplied CDP appliances in the past.
10. Vendor must provide a certificate that he is the authorized dealer/reseller of the CDP brand which is being offered in his proposal.

**Evaluation Criteria**

1. NIF-India reserves the right to reject any / all bids with unbranded / sub-standard brands / un-certified brands of products even if they found to be lowest priced.
2. Bids without EMD will not be evaluated
3. Selection of vendor will be made by NIF's purchase committee based on the following
  - i) Whether the CDP appliance meets all the specifications
  - ii) Whether the CDP appliance offers additional features / functionality over and above what is mentioned in the specifications
  - iii) Whether the terms of delivery, maintenance and warranty are agreeable
  - iv) Price quoted

**Instructions for the Tenderer**

Tenderer must submit the following information along with his bid

1. Name of the firm
2. Address
3. Head Office
4. Local Support Contacts
5. PAN number
6. TAN number
7. TIN number
8. List of Clients
9. Datasheet of the CDP appliance
10. Authorized Dealer Certificate

Price must be quoted in the following format

| <b>Item</b>   | <b>Rate</b> | <b>Quantity</b> | <b>Total</b> |
|---------------|-------------|-----------------|--------------|
| CDP appliance |             | 1               |              |

Taxes if any

Discounts offered to NIF as a non-profit government body

Delivery Time

Cost of Upgrade if any

Post Warranty Maintenance cost if any

Date:  
Place:

Authorized Signatory \_\_\_\_\_  
With stamp